

Guidewire Training Course Content

Course Duration - 45-50 Hrs., 7-8 Weeks

Course Information

Batch Options

Weekday Batch
Mon - Fri - 1.5 Hr./Day

About the Trainer

Industry Expert Trainer with 15+ Years
Real Time Work Experience at Top US
Based Product and Consulting Firms

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Introduction To Guidewire Training

Introduction To Guidewire Training

Guidewire's industry-leading software is helping elevate P&C Insurance. It helps companies to streamline workflows, enhance customer experience, and drive growth.

What you'll learn

- Introduction to Guidewire Policy Center & Policy Transactions
- Product Model, Policy Center Configuration, & revisioning
- Underwriting Authority, Validation Rules & Ratings
- Introduction to Guidewire Claim Center, File & Claims centre demo
- Claim Center Configuration - Location Groups, Wizards, Claim Setup, LOB
- Configuring Validation Rules, Permissions, roles, Transaction Rules
- Introduction to Guidewire Billing Center, Billing Wizards, Claim Exposure/Reserves
- Management and Configuration, Agency Billing, Configuration Fundamentals
- Integration Fundamentals, Web Service, Messaging, Batch Process
- Help you with Guidewire Certification Prep, Mock Interviews and Job Assistance

Course Content

***** Guidewire Policy Center *****

Module 01: Introduction to Policy Center

- Introduction to Policy Center
- Policy Center Overview
- Policy File, Account
- Policy Transactions

Module 02: Policy Transactions

- Submissions 1: Quick Quotes
- Submissions 1: Full Application Quotes
- Renewals
- Policy Changes
- The cancellation transaction set
- Out-of-Sequence Transactions
- Merging and Splitting Accounts
- Documents, Notes, Forms

Module 03: The Product Model

- Introduction to Product Model
- Products and Policy Lines
- Availability, Coverage
- Coverage Term, Modifier
- Question Sets

Module 04: Policy Centre Configuration

- Introduction to Policy Centre Config
- Policy Center Data Model
- Location Group and Pages
- Job Wizard, Job Lifecycle
- Activities, Creating and Assigning Activities

Module 05: Revisioning

- Concepts of Revisioning
- Contacts and Location

Module 06: UW Authority

- Introduction to Underwriting Authority
- Config of Underwriting Authority

Module 07: Validation and Validation Rules

Module 08: Rating

- Costs and Financial Transactions
- Rate Table, Rate Books
- Rate Routines and Parameters Set
- Real Time Scenarios

*****Guidewire Claim Center*****

Module 09: The Claim File

- The ClaimCenter Data model
- The Claim file

Module 10: Claims Process and Introduction to Intake

- Claims processing - Business perspective
- Claims processing - Functional perspective
- The Claim intake process
- Automated claim setup
- New claim validation

Module 11: ClaimCenter Demo

- Demonstration of Claim Center functionality

Module 12: Introduction to ClaimCenter Configuration

- ClaimCenter data model
- ClaimCenter user interface
- ClaimCenter rules
- Importing data into ClaimCenter

Module 13: Configuration Location Groups

- Location group basics
- Location group configuration
- Page configuration

Module 14: Configuring Wizards

- Wizard basics
- Wizard configuration
- Wizard step configuration

Module 15: Configuration Claim Setup

- Claim setup basics
- Pre-setup rules
- Segmentation rules
- Workplan rules
- Exposure and activity setup

Module 16: Configuring LOB Type lists

- Line of Business model
- The LOB type lists
- The LOB editor

Module 17: Configuring LOB User Interface

- LOB model and the User Interface
- Configuring exposure types
- Configuring new exposure menu behavior

Module 18: Configuring Validation Rules

- Types of validation
- Validation rule basics
- Validation rules in the user interface
- Warnings and errors
- Identifying invalid fields

Module 19: Configuring Permissions

- ClaimCenter security functionality
- Checking system permissions in Gosu
- Creating system permissions
- Application permission keys

Module 20: Contact roles

- Contact roles
- Categorizing contact
- Contact role configuration
- Contact role type constraints
- Entity role constraints

Module 21: ClaimContact Widgets

- ClaimContact widget basics
- Configuring ClaimContact widgets

Module 22: Introduction to Transaction Rules

- Transaction basics
- Transaction data model
- Transaction and Gosu
- The Financial Calculations Library

Module 23: Configuring Transaction Validation Rules

- Transaction and check life cycles
- Transaction validation basics
- Transaction validation rules

Module 24: Configuring Transaction Approval Rules

- Transaction approval basics
- Authority limits
- Transaction approval rules
- Approval routing rules

**** Billing Center ****

Module 25: Application Fundamentals

- Introduction to BillingCenter
- The BillingCenter User Interface
- The Billing Process
- User Interface with BillingCenter
- Accounts

Module 26: Billing Wizards

- Billing Instructions, Policies, Invoice Streams
- How Charges are Invoiced
- Invoicing Life Cycle
- Payments
- Payment Corrections and Credit Distributions
- Walkthrough with OOTB Billing Center
- Walkthrough of Direct, Agency Bill
- Overview of Billing flows

Module 27: Claim Exposure/Reserves

- Producers
- Commissions and Producer Maintenance
- Disbursements
- Delinquency
- Trouble Tickets and Activities
- Walkthrough of creating Producers
- Walkthrough of Disbursement, Delinquency

Module 28: Management and Configuration

- Security
- Configuring BillingCenter
- Permissions

Module 29: Agency Billing

- Introduction to Agency Bill
- Agency Bill Cycles and Statement Bill
- Statement Bill Payments
- Agency Bill Cycles and Account Current
- Account Current Promises and Payments

Module 30: Configuration Fundamentals

- Introduction to Guidewire Configuration
- Extending Base Entities
- Creating New Entities
- Subtypes, Typelists
- Creating Custom Entities
- Extending OOTB Entities

Module 31: User Interface

Module 32: Gosu

- Introduction to Gosu
- Business Rules
- Gosu Queries

Module 33: Further Study

- Popups 2: Create New Pop ups
- Dynamic Dropdowns
- Field Level Validation
- Enhancements
- Creating Custom Popup
- Creating Custom Enhancements

Module 34: Advanced UI Functionality

- Entity Names
- Dependent Dropdowns
- Partial Page Update

Module 35: Integration Fundamentals

- Introduction to Guidewire Integration
- Gosu For Integration
- Gosu Bundles
- Plugins Predefined
- Gosu Queries
- Writing Custom Bundles
- Running with new bundle
- Working with existing bundle

Module 36: Web Service

Module 37: Messaging

- Messaging Sending
- Messaging Acknowledging

Module 38: Batch Process

- Batch Process
- Integration Point Authentication
- Integration Point Policy Retrieval
- Claim Process + Intake
- Claim Center Data Model
- Claim File
- Hands on Exercise

******* PROJECT - Implement Guidewire for a Live Project**

Introduction to Project Use Case

- Implement Guidewire for a Live Project.

Module 39: Project Work - Build Guidewire Components

- Understand the project requirement & come up with functional Design
- Configure Guidewire Components as per requirements.
- Test the setups

Module 40: Guidewire Certification Guidance

- Explain various Guidewire Certification Options
- Discuss Important Guidewire Certification Exam Questions
- Prepare for Guidewire Certification

Module 41: Resume Preparation, Interview and Job Assistance

- Prepare Crisp Resume as Guidewire Specialist
- Discuss common interview questions in Guidewire
- Provide Job Assistance